

Aqua Bay

• C L U B •



WELCOME PACKAGE

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WELCOME TO AQUA BAY CLUB

Thank you for choosing Aqua Bay Club Condos for your Grand Cayman getaway! In this welcome package we have compiled useful information for your stay with us in an effort to help with your travel preparations.

Located on the most serene stretch of Seven Mile Beach, each of our condos are ocean-front with modern amenities for your comfort and convenience. Enjoy central air conditioning, wireless internet, LCD TVS, and more.

There are endless ways to spend your days at Aqua Bay Club Condos. Work out at our new fitness center, lounge at our beachfront swimming pool and jacuzzi, sink your toes into the white sands of Seven Mile Beach, or snorkel at famed Cemetery Reef just steps away.

When you need to make plans, we have complimentary cell phones available for guest use so you can put your personal device away.

Grand Cayman has a wealth of activities for you to explore. On top of being a world class diving destination, you can touch friendly stingrays at Stingray City, swim with Green Turtles at the Cayman Turtle Farm or with dolphins at Dolphin Discover; go deep sea fishing, golfing, or send friends a postcard from "Hell".

We look forward to welcoming you to Aqua Bay Club Condos and providing you with a memorable stay!



CONTACT INFORMATION & FRONT DESK HOURS

We look forward to welcoming you at Aqua Bay Club Condos. Our front desk is closed in the evenings and on holidays, and has limited weekend hours, it is very important that we know your anticipated arrival time should it be outside our normal operating hours. We are always happy to accommodate your travel plans, but do need advance warning for after-hours arrangements.

FRONT DESK HOURS OF OPERATION:

Monday to Friday 9:00 am – 5:00 pm
Saturdays 9:00 am – 12:00 pm
Closed Sundays & Holidays

PHYSICAL ADDRESS:

2093 West Bay Road
Grand Cayman, Cayman Islands
KY1-1201

MAILING ADDRESS:

P.O Box 30091
Seven Mile Beach
West Bay Road
Grand Cayman, Cayman Islands
KY1-1201

TELEPHONE NUMBERS:

Toll Free for Reservations: 1-800-618-1229
Local Telephone: 345-945-4728
Fax: 345-945-5681

ONLINE CONTACT:

Website: www.aquabayclub.com
Email: reservations@aquabayclub.com

FOLLOW US ON SOCIAL MEDIA:

 facebook.com/AquaBayClubKy

 twitter.com/aquabayclub

 instagram.com/aquabayclub/

 tripadvisor.com



GETTING HERE

FLIGHTS TO GRAND CAYMAN

Aqua Bay Club Condos is located on the Caribbean island of Grand Cayman, in the Cayman Islands. Getting here is easy, no matter what route you take.

There are approximately 116 weekly flights into the Cayman Islands, from North America, Europe, the Caribbean and Central America.

From the US and Canada, there is frequent and direct service from Miami, Charlotte, Dallas, Atlanta, Houston, Newark, New York, Washington, and Toronto. There are also seasonal bi-weekly direct flights from Chicago on Wednesdays and Sundays.

THE AIRPORT TO AQUA BAY CLUB CONDOS

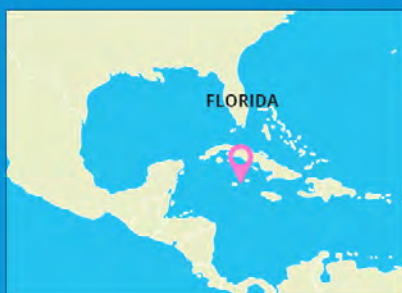
When you arrive at Grand Cayman's Owen Roberts International Airport, taxis are available for the short 15 minute drive to our property.

The average cost of a taxi from the airport to Aqua Bay Club Condos is US\$30.00 for up to 3 persons and US\$10.00 for each additional person.

Nearby car rentals are also easy to access, and are just steps away from the airport as you exit on the left. The minimum age requirement for car rentals in Grand Cayman is 21 years old.

Visitors will require a temporary driver's license from a car rental agency, issued by showing a valid driver's license from their home country. Fees are typically around \$20 USD.

GRAND CAYMAN ISLAND



CONDO AMENITIES

Your condo is specifically designed to be your home away from home in paradise. Modern amenities and comforts let you spend your vacation your way. We have compiled a list of features in your condo for your reference as you start planning your trip:

- *Private screened patio furnished with table and chairs*
- *Free high-speed internet*
- *Fully-equipped kitchen with microwave, refrigerator and stove*
- *Most master bedrooms have a king-sized bed.*
- *The second bedroom has either king, queen or set of twin beds.*
- *Sleeper sofa in the living room of most units*
- *Air conditioning and ceiling fans*
- *Bathtub / showers*
- *Ironing board and iron*
- *Hair dryers*
- *Two or three flat-screen televisions*
- *Cable television channels*
- *DVD/CD player*
- *Guest laundry facilities on premises*
- *Daily housekeeping (except for Sundays and holidays)*



RESORT SERVICES & AMENITIES

We are pleased to offer the following services and amenities during your stay:

- **Free High-Speed Internet:** *Every condo has its own high-speed DSL internet connection and wireless router.*
- **Free Cell Phone:** *The resort offers FREE cellular handsets for guest use. Local and long distance calls can be made easily and inexpensively with your very own phone number for the duration of your stay. Based on availability, so please do let us know if you require one and we'll do our best to ensure one is available.*
- **Pool and Jacuzzi:** *Our pool and jacuzzi are beachfront so you never have to leave Seven Mile Beach. Fresh-water showers poolside make it easy to come and go between the beach and pool.*
- **Beachfront:** *Aqua Bay Club has numerous thatched-roof palapas to provide a comfortable place to relax on Seven Mile Beach. For your convenience, beach towels can also be found in each of our condos. There are restaurants, bars, dive shops and water sports rentals along this stretch of the beach should you want to explore.*
- **BBQ Grill:** *Two Weber gas grills are available on the beach under the sea grape tree for easy meals on nights you'd prefer to stay in.*
- **Keep Cool:** *Central air-conditioning and ceiling fans are available in all Aqua Bay Club Condos, just in case you feel like a temporary respite from the tropical weather.*
- **Housekeeping:** *Daily maid service is provided except on Sundays and public holidays.*
- **Business Services:** *Printing, fax, and copy services are available to all guests should you need to send or receive priority documents.*
- **Laundry Facilities:** *Laundry facilities are available on-site for complimentary guest use. Detergent and other washing supplies are not provided but can easily be purchased at the nearby grocery store.*
- **Fitness Center:** *Our new fitness center at Aqua Bay Club Condos is complimentary for our guests and features state-of-the-art exercise equipment so you can maintain your healthy lifestyle even while on vacation.*



NEARBY GROCERY & LIQUOR STORES

GROCERY STORE

The nearest grocery store is Fosters Food Fair located less than 1km up West Bay Road from Aqua Bay Club Condos. This is a large store fully-equipped with all your grocery and pharmacy needs. Just a 10-minute walk, or a short drive away, it makes it easy to pick up your snacks and last-minute dinner items! We have provided the following link with the highlighted route: bit.ly/fostersfood

Foster Foods hours of operation are:

Monday to Saturday: 7:00 am – 11:00 pm
Closed Sundays
Call: 345- 945-3663

LIQUOR STORE

For your tropical cocktails, there are two nearby liquor stores. Blackbeard's Beers, Wine and Spirits is located a 6-minute drive south of Aqua Bay Club Condos just off West Bay Road on Canal Point Drive. For a highlighted route, please click to following link: bit.ly/blackbeardsbeers

Blackbeard's Beers, Wine and Spirits hours of operation are:

Monday to Wednesday: 10:00 am – 9:00 pm
Thursday to Saturday: 10:00 am – 10:00 pm
Closed Sundays
Call: 345-945-8003

Jacques Scott Wines & Spirits is located next to Foster Food Fair. Please check out our Google Maps link with the route: bit.ly/Jacquesscottwine

Jacques Scott Wines & Spirits hours of operation are:

Monday to Wednesday: 10:00 am – 8:00 pm
Thursday to Saturday: 10:00 am – 11:00 pm
Closed Sundays
Call: 345- 946-8259



OFFSITE “FREE” ACTIVITIES



CEMETERY REEF

5 MINUTE WALK DOWN 7 MILE BEACH

Just steps away from Aqua Bay Club Condos, Cemetery Reef offers world-class snorkeling. Long, narrow, and in less than 10 feet of water, the reef is great for families to explore marine life such as eagle rays, tropical fish, and sea turtles.

PUBLIC BEACH

3 MINUTE DRIVE OR 1.6 MILES AWAY

There is always something going on at Public Beach on Seven Mile Beach! This popular beach features weekend volleyball tournaments, playground equipment on the sand and in the water for kids, and is located close to popular beach bars.

HELL

5 MINUTE DRIVE OR 1.7 MILES AWAY

Go for a walk through this area of black, jagged limestone rock formations near West Bay and tell everyone back home that you've been to Hell!

CAMANA BAY

7 MINUTE DRIVE OR 3.6 MILES AWAY

Shop, dine, and play at the waterfront town Camana Bay. Just a short walk from Seven Mile Beach, explore the weekly Farmers and Artisans Market, climb the 75-foot observation tower, or dine at over a dozen restaurants. <https://camanabay.com>

GEORGE TOWN

15 MINUTE DRIVE OR 6.6 MILES AWAY

The capital of the Cayman Islands, George Town's streets are full of historic buildings, churches, as well as plenty of duty-free shopping and restaurants.

SMITH'S COVE

20 MINUTE DRIVE OR 6.9 MILES AWAY

South of George Town, Smith's Cove is good for beginner snorkelers with an abundance of coral and marine life. The beach drops off, allowing swimmers to be close to shore while exploring underwater. Be sure to check out nearby gift shops with plenty of local art!

MASTIC TRAIL

45 MINUTE DRIVE OR 22 MILES AWAY

Take a walk through the jungle and see old-growth forest and native Cayman plants and animals. The trail is 2 miles long (4 miles round trip) and sure to impress you.

BLOW HOLES

45 MINUTE DRIVE OR 44 MILES AWAY

The east end of Grand Cayman is home to Blow Holes. Head to the beach just east of Frank Sound Road during high tide and witness the water spray up to 20 feet. The natural phenomenon makes for good pictures, or bring a picnic and stay for a while.

RUM POINT

50 MINUTE DRIVE OR 30 MILES AWAY

Rum Point is a popular beach on the North end of Grand Cayman for windsurfing, parasailing, volleyball, and snorkeling. Several watersport operators are based here. There are change rooms, huts, showers, hammocks, and more.

OFFSITE “PAID” ACTIVITIES



DIVING

Just off our shores are renowned dive sites including: the West Wall, Oro Verdem Bonnie's Arch, Devil's Grotto, Wreck of Cali, and many more. Whether you're looking to dive a wall, a tunnel, or a ship wreck there are plenty of adventures to be had. We offer a dive package through [Red Sail Sports](#), one of the Caribbean's most recognized dive operations, sure to take care of your needs and deliver an unbelievable dive experience.

STINGRAY CITY

DEPARTURE LOCATION DEPENDS UPON TOUR PROVIDER

Visit the popular [Stingray City](#) sandbar to swim freely with wild (but friendly) stingrays! Located off the northwest corner of Grand Cayman, don't miss the opportunity to come face to face with a stingray.

TURTLE CENTER

6 MINUTE DRIVE OR 2.5 MILES AWAY

The [Cayman Islands Turtle Center](#) is home to over 16,000 turtles of all kinds and sizes. Swim in the lagoon with turtles, hold hatchlings, and view endangered species. A variety of other marine life makes a visit to the Turtle Center fun for everyone.

DOLPHIN DISCOVERY

7 MINUTE DRIVE OR 2.6 MILES AWAY

Swim with dolphins and learn all about them at [Dolphin Discovery Grand Cayman](#). Choose from different activities including belly rides, dolphin kisses, and foot pushes.

DISTILLERY TOUR

15 MINUTE DRIVE OR 5.5 MILES AWAY

A tour of Cayman Spirits Co. provides tastes of Caribbean rum, vodka, and other spirits, at the only distillery on Grand Cayman.

PEDRO ST. JAMES NATIONAL HISTORIC SITE

25 MINUTE DRIVE OR 12.3 MILES AWAY

Experience history at the oldest structure on Grand Cayman, built in 1780! The house features period furniture, pottery, photographs, and other artifacts from the 18th century. Also onsite is a gift shop and restaurant. <http://pedrostjames.ky>

WATERSPORTS

Whether you're looking to try stand-up paddle boarding, kayaking or sailing; or maybe your adventurous spirit wants to take you jet skiing, parasailing, or kite-boarding. Whether it's by the hour, day or for the week, we work with some of the very best tour operators in Grand Cayman, and will be pleased to match you with the adventure you're looking for.

QUEEN ELIZABETH II BOTANIC PARK

45 MINUTE DRIVE OR 22.4 MILES AWAY

Visit the 65-acre park for a walk amongst the local flora and fauna. It is also the breeding area for the endangered Grand Cayman Blue Iguana and other wildlife. www.botanic-park.ky

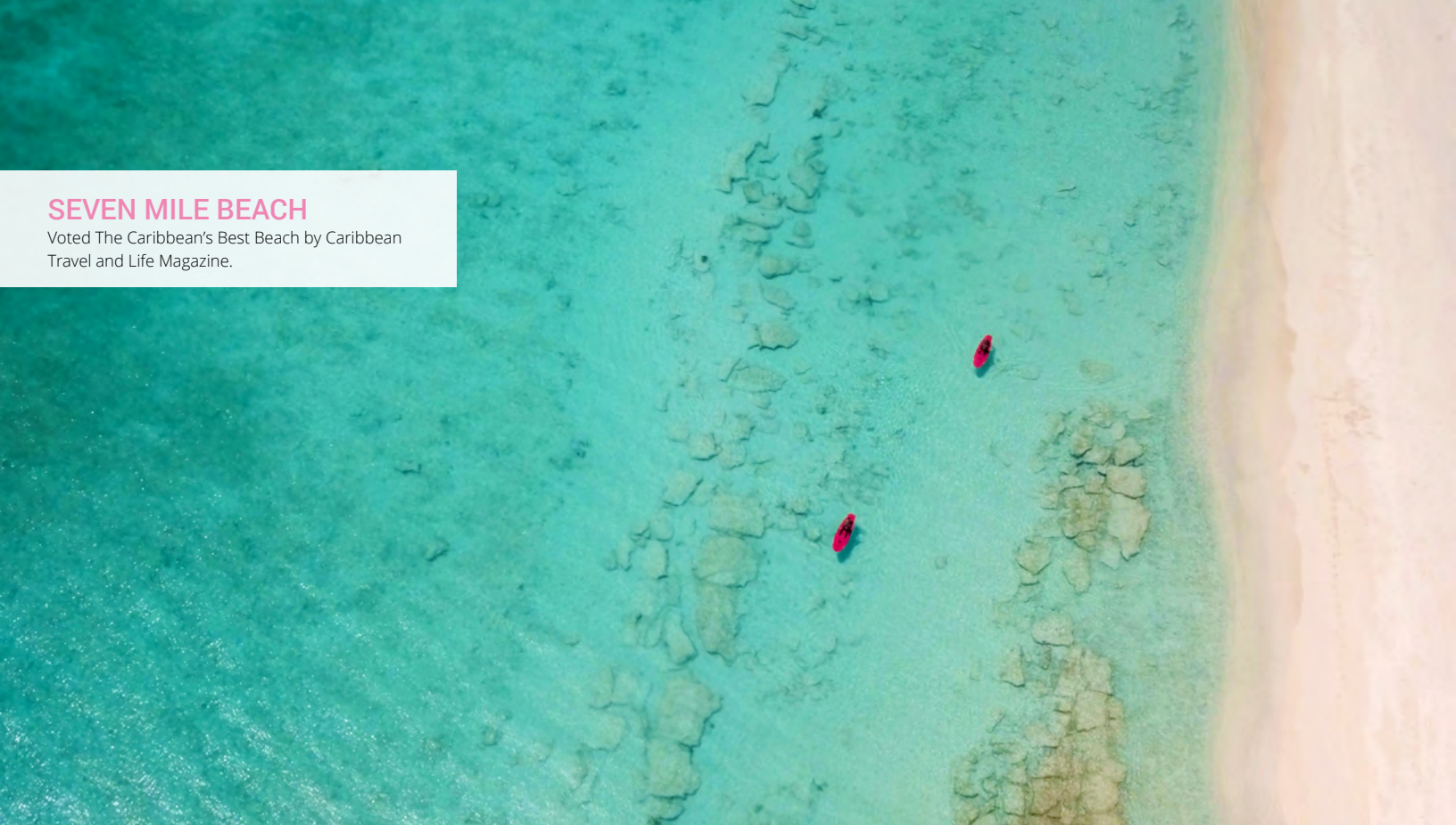
CAYMAN CRYSTAL CAVES

45 MINUTE DRIVE OR 24 MILES AWAY

Take a guided walking tour through "Cayman Down Under" and see stalactite and stalagmite crystal structures. Explore the caves that are millions of years old and once provided hideouts for pirates! <https://caymancrystalcaves.com>

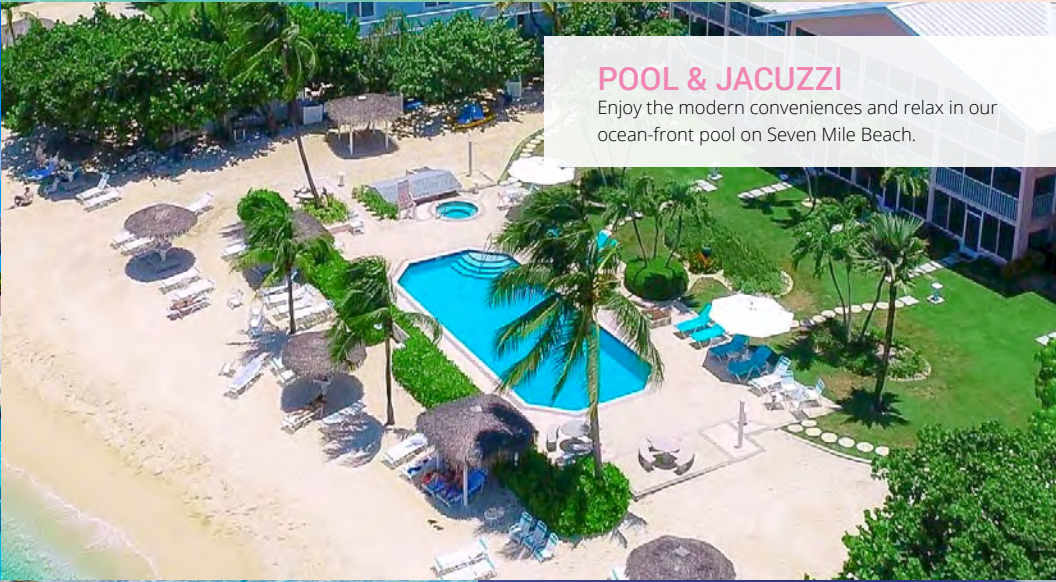
SEVEN MILE BEACH

Voted The Caribbean's Best Beach by Caribbean Travel and Life Magazine.



POOL & JACUZZI

Enjoy the modern conveniences and relax in our ocean-front pool on Seven Mile Beach.



VISIT STINGRAY CITY

The shallow sand bar is home to about fifty stingrays and is a special landmark in the Cayman Islands.



TRAVEL TIPS & INFORMATION

CLIMATE

Grand Cayman maintains a tropical climate year-round with an average temperature of 84°F (28°C) in the summer, and dropping to around 75°F (23°C) in the winter.

CLOTHING

With the warm temperature and relaxed dress codes in Grand Cayman you'll most likely be in shorts and tank tops. However, it never hurts to bring a pair of pants, as well as a few sundresses for the women and collared shirts for the men for dressier occasions. There are laundry facilities onsite for guest use, please note that detergent is not provided.

COUNTRY CODE

The Cayman Islands' country code is 345.

CURRENCY

US dollars are readily accepted around Grand Cayman, however the Cayman Islands dollar is the official currency. There are several banks in George Town to exchange money, and the closest ATM to Aqua Bay Club Condos is ¾ of a mile away, in the Centennial Tower Building.

CUSTOMS & DOCUMENTATION

Make sure you bring a copy of your hotel reservation as well as your returning plane ticket for customs. Hard copies of your documents are recommended as not all officials will accept digital copies.

DEPARTMENT OF TOURISM

The Department of Tourism is open daily from 11:00 am – 9:00 pm at the airport and can be reached at 345-949-2635.

ELECTRICITY

Electricity on the Cayman Islands is the 110-volt AC, so adapters or transformers are not required for Canadian or U.S. appliances. If you're traveling from Europe, Australia, or New Zealand, we do suggest you bring an adapter or transformer.

HOSPITALS

The George Town Hospital is located south of George Town on Hospital Road, just a short distance away from Aqua Bay Club Condos.

LEGAL DRINKING AGE

The legal drinking age is 18, but please be advised it is illegal to have open alcohol on the beach.

LANGUAGE

English is the language of the Cayman Islands.

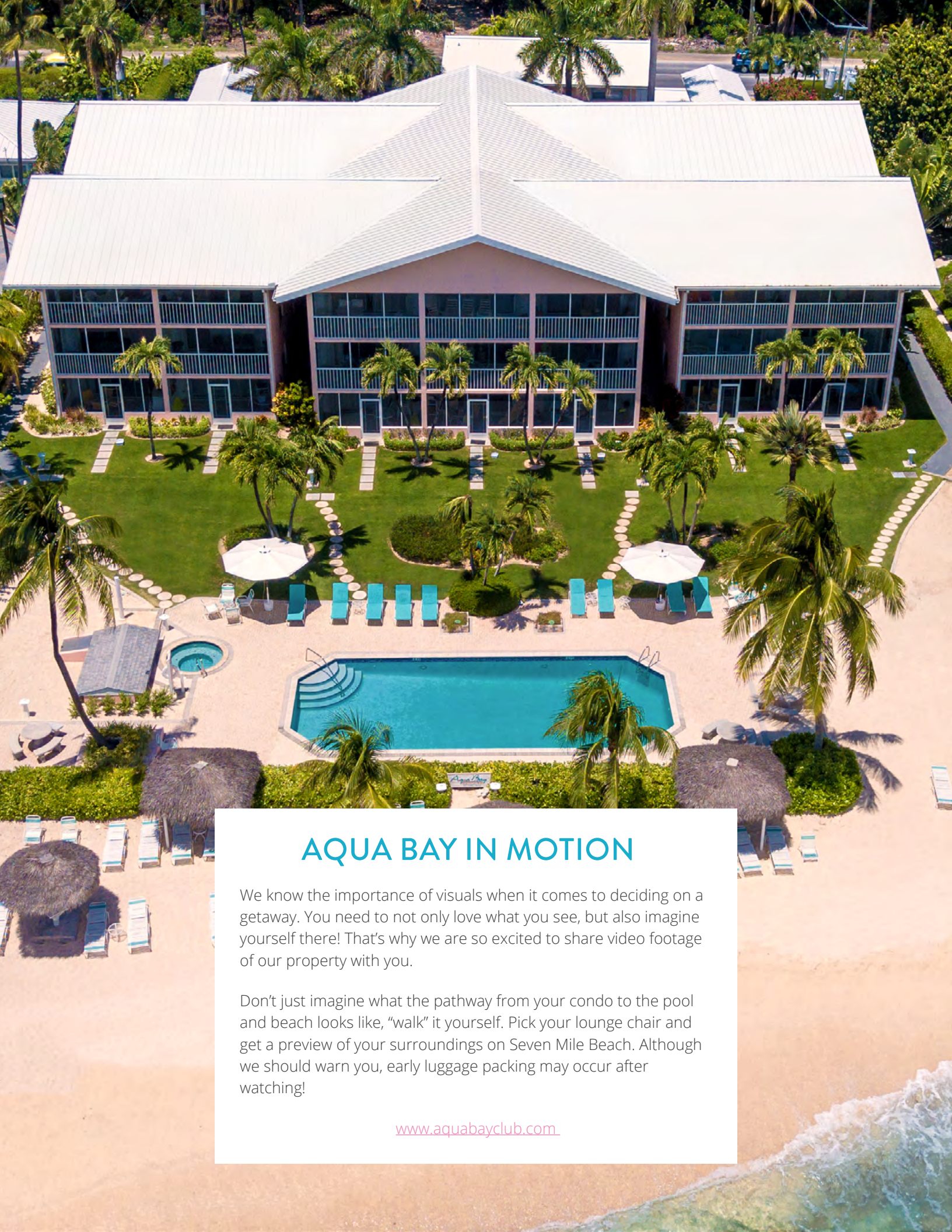
PASSPORT

All travelers entering the Cayman Islands who require a passport should ensure that the passport is valid for six months after date of return.

PRESCRIPTION MEDICATION

We recommend you gather enough prescription medications from your local pharmacy to last the duration of your stay, before your departure. While there are drugstores on the island, you will need prescriptions from your doctor in order for them to be filled.





AQUABAY IN MOTION

We know the importance of visuals when it comes to deciding on a getaway. You need to not only love what you see, but also imagine yourself there! That's why we are so excited to share video footage of our property with you.

Don't just imagine what the pathway from your condo to the pool and beach looks like, "walk" it yourself. Pick your lounge chair and get a preview of your surroundings on Seven Mile Beach. Although we should warn you, early luggage packing may occur after watching!

www.aquabayclub.com

POLICIES

ON-SITE POLICIES

- *BBQ Grills are on an availability basis, meaning they are first-come-first serve!*
- *Palapas, umbrellas, and beach chairs are to be shared by owners and guests. They may not be reserved in advance.*
- *Children under the age of 14 should not use the pool or hot tub without an adult present.*
- *Aqua Bay Club Condos is a smoke-free property. There is no smoking allowed in the units, including the patio.*
- *Parking is available for each unit free of charge.*

RESERVATION POLICIES

- *1 Bedroom rate includes up to 2 guests.*
- *2 Bedroom rate includes up to 4 guests.*
- *Extra person fees apply for the 5th & 6th guests that are 3 years and older.*
- *A 3 day deposit is required to confirm all reservations.*
- *A 50% deposit is required on all packages.*
- *No refunds will be given to unused portions of packages*
- *There are no additional charges for children under 3 years old.*
- *All prices are subject to a 13% Government Tax and 6% Gratuity in lieu of tipping.*

CANCELLATION POLICIES

- *30 days notice is required for full refund of a deposit*
- *Reservations that include the Christmas or New Year's holidays require 90 days notice for cancellation. Otherwise full payment is due by September 15th.*
- *In the event of a hurricane, we have the following policies in place:*
 - **For Resident Guests:** *should you choose to leave in the event of a hurricane, we will issue a credit voucher for travel up to 1 year for the unused nights. If your stay at Aqua Bay Club Condos is extended as a result of severe weather, the 1st overnight stay will be complimentary, with a nominal fee of \$150 USD charged per room for each additional night, not exceeding 2 nights.*
 - **For Arriving Guests:** *in the event that air travel to Grand Cayman is suspended due to a hurricane, we will credit your deposit toward a future stay for up to 1 year.*
 - **Rescheduling:** *Guests can reschedule their stay with no penalties for travel within 1 year, or guests who wish to arrive immediately after the storm passes may do so for the same number of nights or fewer nights. If the original number of nights is interrupted, guests will be refunded unused nights.*





THANK YOU FOR CHOOSING AQUA BAY CLUB CONDOS.
OUR GUESTS ARE INCREDIBLY IMPORTANT TO US!