

HOTEL WELCOME PACKAGE

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WELCOME TO... TULEMAR RESORT

Thank you for reserving your stay with Tulemar Resort in majestic Manuel Antonio. We want to extend a very warm welcome and look forward to sharing our beautiful property with you.

We know that planning a vacation can be a daunting task, that's why we've compiled a welcome package to make planning your trip as enjoyable as your upcoming vacation. We have highlighted important information about your trip to Tulemar Resort and the things you can look forward to in the area and on our property.

Please take a few moments to review all the provided information. You will find out how to get to us after arriving in Costa Rica, the 5-star amenities available on our property, our restaurant options, exclusive sandy beach, local activities and adventures, and more. We look forward to providing you exceptional service prior to your travel and during your stay! Please feel free to <u>contact us</u> with any questions you might have.



GETTING HERE DISCOVER MANUEL ANTONIO

We believe that your vacation begins when you land in San Jose International Airport, and that's why we go to lengths to make your arrival as convenient and stress-free as possible. Once you have arrived there are several options to get to our property:

Tulemar Resort offers private ground transportation directly from/to San Jose International Airport in our new Toyota fully air-conditioned 12 person vans. This costs \$180USD each way for 1-5 guests, and \$10 for each additional guest. This is the easiest, worry-free option for traveling to our property. The drive takes approximately 2 ½ hours and our Bi-Lingual (English/Spanish) driver is happy to stop along the way as requested.



Should you be interested in driving yourself, vehicle rentals from the major car rental companies are available at the airport. We are pleased to offer free parking to our guests. You can also choose to fly from San Jose International to Quepos/Manuel Antonio on Sansa in a small 12 seat aircraft. The Sansa terminal is right next to the International terminal. One way costs of a flight are around \$90 per person. From there, we offer a private transfer from/to the Quepos airport for \$30 each way for 1-4 guests, and \$5 for each additional guest. The drive takes approximately 15 minutes.

If you plan to spend the night in San Jose either upon arrival or before departure, we offer private ground transportation to San Jose hotels. For further information and for pricing, please contact us at <u>reservations@tulemarresort.com</u>.

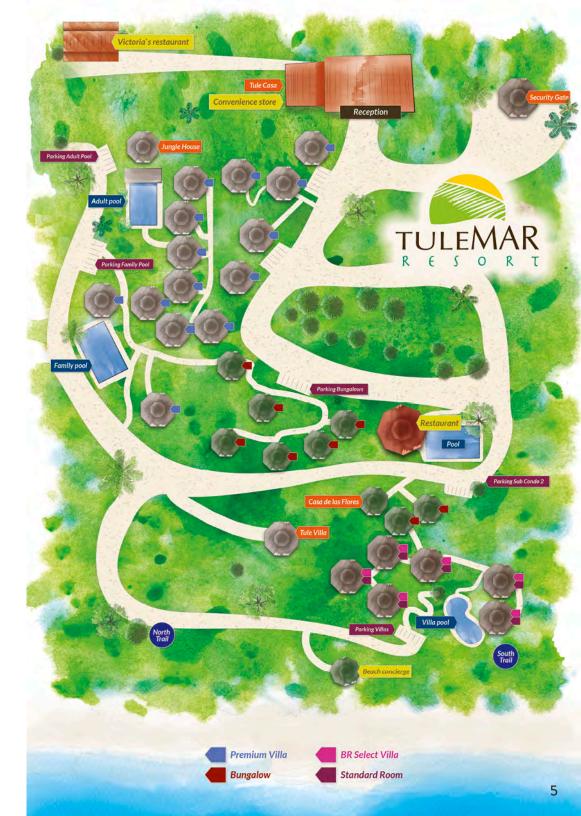
Should your travel plans include visiting other areas of the country, we are also happy to assist with ground transportation for the entirety of your trip. For a personalized quote please contact us at <u>reservations@tulemarresort.com</u>.

PROPERTY MAP *YOUR PRIVATE PARADISE*

Pack your bags for Tulemar Resort and the dense jungles of Manuel Antonio, one of Costa Rica's most popular destinations. Our resort is known as the exclusive place to stay in Manuel Antonio, and when you arrive, you will discover the ultimate in luxury and tranquility, nestled in the hillside of Costa Rica's lush rainforest with panoramic views of the beautiful Manuel Antonio coastline.

The 33-acre gated Tulemar Gardens property is located just minutes from Manuel Antonio National Park, sloping down to an exclusive, private sandy beach. Jungle, nature trails, wildlife, and a beach – the best of Costa Rica, all on your doorstep.

We invite you to explore the spectacular grounds and beautiful accommodation options available to you with Tulemar Resort – the only hotel within Tulemar Gardens Condominium.



TOURS & ACTIVITIES

There is no shortage of tours and activities available for your whole family during your stay at Tulemar! For your convenience we have compiled a list of our recommended tours. We vet all tours and tour operators to ensure they are licensed and insured. Tour times may vary by season. For full details, please visit our <u>website</u>.

SLOTH WALK IN TULEMAR

Take a guided walk to witness sloth's in their natural environment. Offered daily except Tuesdays \$12 per person

ATVJUNGLE EXPERIENCE

Drive through the beautiful rainforest on fully automatic ATVs. Daily at 7:00am, 11:00am, and 1:00pm \$110 single or \$140 double

CATAMARAN TOURS

Search for dolphins and go snorkeling in the Pacific Ocean. Daily at 8:20am and 1:20pm \$80 per person, includes lunch and drinks

FISHING

Prices and times vary based on preference. Please e-mail us at <u>reservations@tulemarresort.com</u> for more information.

HORSEBACK RIDING

Experience the jungle of Costa Rica on horseback. Daily at 7:00am and 1:00pm \$75 per person

JET SKI

Jet ski on the Pacific Ocean including a snorkeling stop. Daily at 7:00am, 11:00am, and 1:00pm \$130 single or \$160 double

JUNGLE & WATERFALL EXCURSION

This adventure includes 4x4ing, hiking, swimming in waterfalls and more! Offered daily at 8:00am \$105 per person

MANGROVE BOAT OR KAYAK Float through the Mangroves of Costa Rica and learn about the eco-system. Tour times depend on tides \$65 per person





MANUEL ANTONIO NATIONAL PARK TOUR

Visit Manuel Antonio's beautiful National Park. Daily at 7:40am and 11:40am \$55 per person or \$75 per person for a private tour

RAFTING

Designed for first timers and experienced rafters, experience the thrill of rapids! Daily at 7:30am and 11:00am \$95 Savegre or \$75 Naranjo

SPICE TOUR

Experience a variety of tropical spices, essential oils, and plants. 9:00am and 1:00pm Monday-Friday or 9:00am on Saturdays \$50 per person

SURFING

Surf lessons are available with expert instructors for learners of all experience levels. Time based on preference \$70 per person

QUEPOS CANYONING

Professional guides take you through a thrilling adventure course set within 80 acres of protected land. Daily at 8:00am and 12:30pm \$95 per person

WILDLIFE REFUGE JUNGLE NIGHT TOUR

See Manuel Antonio's wildlife at night. Daily at 5:30pm \$39 per person

ZIPLINE

Soar through the air with a bird's eye view of the pristine Costa Rican jungle. Daily at 7:30am, 10:30am and 12:30pm \$75 per person



SPA

Vacations are never long enough. That's why we encourage our guests to take the time to pamper themselves. We offer a full menu of spa services that can be delivered either in the privacy of your Villa or at our relaxation area near the adult-only pool. It will be time well spent!

MASSAGES

MASSAGE FOR WELLNESS

60 min \$80 / 90 min \$100

DEEP TISSUE MASSAGE

MASSAGE FOR COUPLES 60 min \$160

HOT STONE MASSAGE

90 min \$100

60 min \$90 / 90 min \$100

WRAPS

FACIAL

50 min \$75

MANICURE & PEDICURE

AVOCADO WRAP 50 min \$85 CLAY WRAP WITH SEAWATER 50 min \$85

SCRUBS

EXFOLIATING COCONUT AND POPPY SEEDS

40 min \$65

EXFOLIATION OF CLAY AND TULEMAR SAND

40 min \$65

COFFEE, ORANGE AND HONEY

40 min \$65

MINI-TREATMENTS

MINI FACIAL

30 min \$40

TIRED FEET MASSAGE

30 min \$40

BACK, NECK & SHOULDER'S MASSAGE

30 min \$40

SPA MANICURE

SPA PEDICURE

\$35

\$45

For full treatment descriptions please visit our website.

*Please note that in-unit services are not available for Standard Room, Bungalows, or Jungle House Standard Room.

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RESORT DINING OPTIONS

There are multiple dining options for your stay at Tulemar. The Resort offers 4 restaurants for your dining pleasure: TuleCafe, The Beach Grill, Victoria's Gourmet Italian and the Buena Vista Beach Club. Off property, there are an exceptional number of restaurants in the area, and on our website we have listed our top choices. Your concierge is always happy to provide you with further recommendations and arrange transportation to get there.



The TuleCafe Restaurant serves breakfast, lunch and dinner in an intimate open-air dining room. (Room service is also offered). Our menu offers a wide variety of options as well as a full bar with tropical cocktails made with fresh fruit juices and natural ingredients. To read more about the TuleCafe and see sample menus please <u>click here</u>.

DAILY HOURS OF OPERATION:

- Breakfast: 6:30am 11:00am
- Lunch: 11:00am- 4:00pm
- Happy Hour: 4:00pm 6:00pm
- Dinner: 4:00pm 10:00pm



The Beach Grill is open daily from 10am until 5pm and serves snacks and lunch at the Tulemar Beach. There is a wide variety of lunch options as well as fresh tropical drinks or a bucket of beer whatever your drinking pleasure. No need to get off your lounge chair, just call one of the waiters for service!

Victoria's

Victoria's Gourmet Italian Restaurant is located just across the street from the hotel reception. Open for dinner from 4:00pm-10:00pm, indulge in fresh local seafood and pastas in a fine dining atmosphere. For more information and to see the full menu, please visit Victoria's <u>website</u>.



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Buena Vista Beach Club is located on Playa Espidilla, just outside of the National Park. The Beach Club offers breakfast, lunch and dinner as well as numerous drink specials and live entertainment multiple nights a week. Served with all beverages and meals is a beautiful view of Playa Espadilla and its mile long stretch of sand. We are happy to coordinate a beach shuttle service upon request. To learn more about Buena Vista Beach Villas, please <u>click here</u>.











PRIVATE CHEF

Don't feel like going out for dinner but not interested in cooking either? Our private chefs take care of everything from grocery shopping and cooking to service and clean up. Once your preferred date and time is confirmed, the chef will personally contact you to fully customize your menu. Simply sit back and let our chefs do the work.

A private chef service fee is \$180.00 USD per meal for service for 1-10 guests. Please note that the cost of the food is not included in this rate. Full day chef service is also available. Contact us for special pricing.

To book a private chef (and feel like royalty for the evening or the day!) please e-mail us at <u>reservations@tulemarresort.com</u>. Please include the following details:

Requested date

• Time for service (please note that the chef will need to arrive about

an hour prior to service)

- Number of adults & children dining
- Name on reservation and confirmation number
- Any allergies or dietary restrictions.

*Please note that this service is not available for Standard Room, Bungalows, or Jungle House Standard.

BEACH

Tulemar Beach is all of that and so much more. Carved into the Manuel Antonio coastline like a tiny iguana's head, the beach stretches 350 meters from tumbled volcanic rocks on the north to a teak tree topped promontory on the south. In between is a perfect swimming cove of warm sand and gentle waves which can still supply a great boogie board ride. There's even a fresh water stream which cascades down to the water.

There are no crowds on our exclusive stretch of soft sand. As a guest, lounge chairs, umbrellas, beach towels, kayaks, life vests and boogie boards are all available for complimentary use. Our friendly attendants ensure that you can enjoy your favorite cocktail or a snack from our beach bar and restaurant without having to leave your chair. When you've had your dose of vitamin sea for the day, there's a fresh water shower to rinse off the sand and sun before heading back to your Villa.

There are two ways to visit your beach. Travel the trails by foot to see the rainforest within our gates—you might just spot orchids growing on trees, monkeys, sloths and more. The real bonus is at the end when the beach begins to reveal the endless view of the Pacific right up to the horizon. Or, guests are invited to take our courtesy shuttle for easy travels. Either way, our sheltered piece of Pacific coastline will be something you'll remember!





AMENITIES

At the Hotel we pride ourselves on providing exceptional service to all guests on property. You will enjoy the following amenities:

- Full concierge services
- Four restaurants available for your dining pleasure
- Charge to your room convenience wherever you go on property
- Room service from either Tule Café or Victoria's
- Free WiFi
- Access to 4 pools (one is adults only)
- Free on site shuttle service and shuttle to our Buena Vista Beach Club
- Grocery shopping services stock your villa prior to arrival, no fee for ser-
- vice!
- Tulemart on site convenience shopping

- Daily maid service
- In unit safe (s)
- Complimentary in unit coffee
- Laundry service with housekeeping (fee applies)
- Tulemar Beach
 - Beach concierge
 - Lounge chairs
 - Umbrellas
 - Kayaks & boogie boards
 - Beverage & food service (charge to room, no need to carry money

to beach)



TRAVELING TO COSTA RICA

- A valid passport is required for all visitors. You can check passport and visa requirements here: <u>http://costarica.com/visa/</u>
- Spanish is the national language of Costa Rica, though English is widely spoken.
- The official currency is Costa Rican Colones, though the US Dollar is widely accepted. Most ATMs in Costa Rica will dispense Colones or US Dollars.
- All major credit cards are accepted though some establishments are cash only and American Express is not accepted everywhere.
- The sales tax in Costa Rica is 13%.
- 10% service charge will be added to all dining. Additional tipping is up to you based on the service provided.
- You may want to tip other people while in Costa Rica, including maids, bellboys, or drivers. Tips for these services usually range from US\$1 to US\$10 a day.
- Health care in Costa Rica is very good and sanitary standards are high.
- While Costa Rica is one of the best destinations in Central America in terms of safety, we recommend taking standard precautions. Keep only a small amount of cash on your person, be aware of your surroundings, and be sure to lock your rental car and keep your valuables in your safe.
- Be prepared for strong climate variations in Costa Rica due to the wide variety of micro-climates. We recommend bringing sunglasses, sunscreen, a rain jacket, insect repellant, sandals, and comfortable hiking shoes.
- Drinking from the tap is safe.
- You can rent a car while in Costa Rica, just keep in mind you will need to make a mandatory deposit by credit card of \$500 \$1000 approximately. In addition, the minimum age is 21 years old and you need a current valid driver's license that is valid for at least 90 days.



WHAT IS THE SLOTH INSTITUTE?



The Sloth Institute (TSI) is a non-profit organization located in Manuel Antonio, Costa Rica. Its mission is to enhance and expand the welfare and conservation of sloths in Costa Rica and around the world.

The Sloth Institute is not a sloth sanctuary.

You are invited to take a Sloth Walk Tour, led by one of The Sloth Institute's expert guides, to learn about sloths and see them in their natural habitat. Ask your concierge to sign you up for a Sloth Walk Tour.

How you can support sloth conservation and welfare

Support TSI's Work

Visit TheSlothInstitute.org for a list of ways you can help, from virtually adopting a sloth or volunteering remotely or in Costa Rica.

Follow TSI online



POLICIES

- We require a 25% non-refundable deposit due at the time of booking.
- The balance will automatically be charged 30 days prior to arrival (with the exception of Dec/Jan holiday travel, which is charged June 1st of the travel year).
- All payments are non-refundable, and will appear as Luxury Destinations Management Partners on your credit card billing statement.
- Travel Insurance: Due to our non-refundable policy and other varying factors with travel, we strongly recommend trip insurance for your vacation. There are many providers that offer this insurance. We recommend Travel Safe. You can find a link to their services on our <u>website here</u>.





PRE TRAVEL PLANNING & RESERVATIONS OFFICE HOURS

8:30am – 5:00pm Monday through Friday

TELEPHONE

US Toll Free 1-800-518-0831

International +630-337-1622

Costa Rica 011-506-2777-9121 (Available 7 days a week)

WEBSITE

www.tulemarresort.com

E-MAIL

reservations@tulemarresort.com



Rated **<u>#2 Best</u> Hotel in the World!** TripAdvisor Traveler's Choice Hotel Awards 2018.